PlayHQ Portals

ADMINISTRATORS TEAM STAFF SCORERS



The PlayHQ platform consists of three portals to enable appropriate tasks to be completed. These portals include the **Admin Portal**, **Participant Portal** and **Electronic Scoring Portal**.



Admin roles and portal access

ADMINISTRATORS

TEAM STAFF SCORERS



There are three administrator role types which include **Full Access Admin**, **Affiliate Admin** and **Electronic Scoring Only Admin**. Each role type has various levels of access. This access is different for Association and Club organisations.

ightarrow Association Admin Role Types			Access to view		
	Admin Portal	Own organisation	Child organisations	All organisations	eScoring Portal
Full Access Admin	Yes	Yes	-	-	Yes
Affiliate Admin	Yes	Yes	Yes*	-	Yes
Electronic Scoring Admin	-	-	-	-	Yes

Full Access and **Affiliate Admins** have access to all functionality to successfully create and manage competitions, invite clubs to competitions, setup and edit registration forms, as well as view and download participant data. In addition, Affiliate Admins can navigate to a club's instance of PlayHQ, allowing tasks to be carried out as if they were a full access club administrator (*Affliate Admins can only see Club organisations if the Association is set to be a parent of those clubs).

ightarrow Club Admin Role Types			Access to view	,	
	Admin Portal	Own organisation	Child organisations	All organisations	eScoring Portal
Full Access Club Admin	Yes	Yes	-	-	Yes
Electronic Scoring Admin	-	-	-	-	Yes

Full Access Club Admins are responsible for managing registrations, payments, and tasks such as team entry. Club Admins can also view and download participant data.

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→ Electronic Scoring Only Admin

Association or Club Administrators can allocate **Electronic Scoring Admins**, enabling scorers to login to the **Electronic Scoring Portal (score.playhq.com)**. Electronic Scoring Admins do not have access to the Admin Portal.

→ Team Management Access

Association and Club Administrators can allocate **Coaches**, **Captains**, and **Team Managers** for each team. If given **management access**, the Participant Portal transforms into a team management centre, where they can manage teams, select line-ups, enter scores and statistics.

🔒 🛛 Management access is open

When your Association or Club Administrator allocates you to a role that has **management access**, you'll see the unlocked icon within the **My Teams** section of your Participant Portal when logged in.